

Weekend Service Assessment

For our “Weekend Quality Check” podcast series, we wanted to provide you with a way to assess how your church is doing. This free download previews an exercise we facilitate with our clients during the Ministry Health Assessment phase of The Unstuck Process.

Have a conversation with your team about these five categories:

- **The Pre-Visit Experience:** Was I drawn to attend the church when I encountered it? *(e.g. by driving by the facility, experiencing the service online, or checking out the website.)*
- **Facilities:** Did clean, organized and aesthetically-pleasing environments facilitate a smooth and appealing experience?
- **Guest Services:** Did the guest services experience put me at ease, answer my questions, and create a positive impression of the church?
- **Children’s Ministry:** Are the kids spaces easy to find, and do they create a clear expectation of safety, security and fun?
- **Overall Weekend Service:** Was the overall weekend service an “invitable” experience that was engaging, compelling and helpful?

After processing the questions, score each category as green, yellow, or red.

Green = Healthy

Yellow = In Progress/Needs Some Attention

Red = Needs Significant Improvement

Use the rubric below to score yourself in each category and come to agreement as a team. We’ve left room for you to jot down some thoughts that support your score.

WEEKEND SERVICE ASSESSMENT

CATEGORY	LEARNINGS	HEALTH
PRE-VISIT		○
FACILITIES		○
GUEST SERVICES		○
CHILDREN'S MINISTRY		○
WEEKEND SERVICE		○