

Furthering Central Support

Multisite Strategic Planning

Purpose

The distance within a multisite staff can make it difficult to engage with central support departments (accounting, communications, IT/IS, etc.). Additionally, various calendars and ministry differences across campuses further the complexity.

This framework guides a conversation to help departments reconsider the ways in which they interact with staff and campuses. In doing so, they should identify ways to better serve campuses through systems.

Primary Wins

What are the key results this operational area exists to pursue?

Current System

What are the various ways in which your department currently operates? (It may help to create a flow chart.)

Key Interactions with Campuses

Where do campuses engage with this department?

Distance Challenges

In what ways does/will distance make it difficult to engage with this system?

Process Improvements

How can these engagements best take place through a clear and consistent process despite distance? Should we implement any new technology, online forms, etc.?

DEPARTMENT: _____

PRIMARY WINS

CURRENT PROCESS

KEY INTERACTIONS WITH CAMPUSES

DEPARTMENT: _____

DISTANCE CHALLENGES	NEEDED PROCESS IMPROVEMENTS